

Your commitment to us

Please treat our staff with respect

We will not tolerate any member of our team being harassed and will take action

We may de-register you from the practice

Harassment includes (but is not limited to) violence, abuse or offensive language

Our commitment to you

We want you to be pleased with your experience of our service and want to know if we have not met your expectations

We have a formal procedure for dealing with complaints and learn from feedback to improve our service to all patients